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194218

August 5, 2008

Mr. Charles L. A. Terreni
Chief Clerk/Administrator
Public Service Commission of South Carolina
Columbia, South Carolina

2006-188-C

SC PUBLIC SERVICE
COMMISSION

2008 AUG -5 AM 11:21

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Dear Mr. Terreni:

In compliance with Commission Rule 103-614, BellSouth Telecommunications, Inc. d/b/a AT&T South Carolina ("AT&T South Carolina") respectfully notifies the Public Service Commission of South Carolina ("the Commission") of a service interruption affecting the Columbia, South Carolina area by submitting the attached copy of the report regarding these interruptions that AT&T South Carolina submitted to the Federal Communications Commission ("FCC").

These reports contain information is protected from public disclosure by Order No. 2006-777 that the Commission entered in Docket No. 2006-371-C on December 15, 2006. In compliance with that Order, AT&T is providing (1) a proprietary, unredacted copy in a sealed envelope with each page marked in a manner calculated to alert custodians of the materials to their confidential or proprietary nature; and (2) a public copy of the information that redacts the specific information that is entitled to confidential and proprietary treatment

As a courtesy, I am also providing a copy of this letter and a copy of the redacted, public version of the report to the Office of Regulatory Staff.

If you have any questions, please contact Les Addis at 803-401-2216.

Yours very truly,

Cindy Cox LA
Vice President

cc: Dawn Hipp, ORS



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SDR Condensed Report

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SDR Condensed Report

| | | | |
|---------------------------------|----------------------------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------------|
| SDR #: | 37617 | SDR Ref #: | 08-se01442 |
| SDR Status: | Open | DETAILS | NARRATIVE EXECUTIVE SUMMARY |
| Problem Description: | Trouble in Verizons network isolated Verizons office of Bowman SC from the SS7 network and blocked 94432 calls | | |
| SDR Type: | Other | FYI: | No |
| SDR SUB Type: | Non-AT&T | PUC: | No |
| Investigation Required: | No | FCC: | Yes |
| NRC Technology: | NMC | Media: | No |
| Region: | Southeast | State: | SC |
| District: | Midlands/Low Country SC | City: | COLUMBIA |
| Office CLLI: | CLMASCSN | Office Name: | COLUMBIA-SENATE ST. |
| Equipment CLLI: | 60T | | |
| Direct Cause: | Other/Unknown | Root Cause: | Other/Unknown |
| Occurred Date: | 07/31/08 | Time: | 16:30 (Eastern) |
| Estimated Restoral Date: | | Time: | |
| Clear Date: | 07/31/08 | Time: | 18:20 (Eastern) |
| Failure Duration: | 110 minutes | Est. Number of Blocked Calls | |
| GNOC Notify Date: | 07/31/08 | Time: | 17:00 (Eastern) |
| Equipment Category: | | Equipment Vendor: | |
| Equipment Model: | | Equipment Component: | |
| SDR Owner: | JEAN PHILLIPS | Phone: | (816) 275-2510 |
| Initiator: | JEAN PHILLIPS | Phone: | (816) 275-2510 |
| Customer Impact: | | | |
| Event Narrative: | | | |
| Network Impact: | | | |
| Resolution Narrative: | | | |